



CI261 Freestanding Washing Machine

Manual for Installation, Use and Maintenance

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Important

The CDA Group Ltd cannot be held responsible for injuries or losses caused by incorrect use or installation of this product. Please note that CDA reserve the right to invalidate the guarantee supplied with this product following incorrect installation or misuse of the appliance or use in a commercial environment.

This appliance is not designed to be used by people (including children) with reduced physical, sensorial or mental capacity, or who lack experience or knowledge about it, unless they have had supervision or instructions on how to use the appliance by someone who is responsible for their safety.

Under no circumstances should any external covers be removed for servicing or maintenance except by suitably qualified personnel.

Appliance information:

Please enter the details on the appliance rating plate below for reference, to assist CDA Customer Care in the event of a fault with your appliance and to register your appliance for guarantee purposes.


Appliance Model	<input type="text"/>
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Serial Number	<input type="text"/>
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This appliance has been manufactured to the strictest standards and complies with all applicable legislation, including Electrical safety (LVD) 2006/95/EC and Electromagnetic interference compatibility (EMC) 2004/108/EC.

IMPORTANT INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH EC DIRECTIVE 2002/96/EC.

At the end of its working life, the product must not be disposed of as urban waste. It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service.

Disposing of a household appliance separately avoids possible negative consequences for the environment and health deriving from inappropriate disposal and enables the constituent materials to be recovered to obtain significant savings in energy and resources. As a reminder of the need to dispose of household appliances separately, the product is marked with a crossed-out wheeled dustbin. 

Safety Warnings

- If the plug or cord is damaged, do not connect the appliance to the mains power supply. If the cord is damaged it should be replaced by the manufacturer or appointed service agent in order to avoid a hazard.
- To remove the plug from the socket, pull on the body of the plug, not the cable.
- Do not plug the appliance in to the mains power supply with wet or damp hands.
- Never touch the appliance with wet hands or feet.
- Never open the detergent drawer when a programme is running.
- Never force the appliance door open when a programme is running.
- Since the appliance can reach high temperatures while running, do not touch the drain hose or drained water during draining.

- In case of any failure, first unplug the appliance and close the water tap.
- Repair on this appliance should only be undertaken by suitably qualified personnel.
- Keep the packing materials away from children to prevent risk of injury.
- Do not let children play with the washing machine.
- Keep pets away from the appliance.
- The appliance should not be installed on carpeted surfaces as this can block the air ventilation on the base.

Warnings

To avoid the risk of fire, electric shocks, injury or damage when using your washing machine, please take the following precautions:

- Please read all the instructions before using the washing machine.
- Do not wash items that have previously been cleaned, washed, soaked or treated with petrol, solvents for dry cleaning, other inflammable substances or explosives, as they produce fumes that could catch fire or explode.
- Do not add petrol, solvents for dry cleaning or other inflammable or explosive substances to the wash water as they produce fumes that could catch fire or explode.
- Do not repair or replace any part of the washing machine or try to carry out any type of servicing unless it is recommended in the maintenance instructions in the manual.
- Do not climb onto the machine or stand on the open porthole door.
- Do not use an extension lead or adaptor to connect your washing machine to the mains supply.
- Follow the washing instructions recommended by the manufacturer of the garment to be washed.
- Do not turn your washing machine on until you are sure

that it has been installed in accordance with the installation instructions and all the water, drainage, mains electricity and earth connections meet the local regulations and/or other applicable regulations.

Important: Ensure that the transit bolts have been removed prior to using the machine.

Recommendations

- Residues of detergent or softener left in the detergent drawer for long periods will dry and stick to the detergent drawer. To prevent this put the detergent and softener into the detergent drawer just before washing.
- It is recommended that the pre-wash programme should only be used for very dirty clothes.
- Do not exceed the maximum loading capacity.
- When the machine is not in use, keep the water tap closed.
- The appliance is not intended for use by people (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- If the appliance is not to be used for prolonged periods of time, unplug the appliance, close the water tap and leave the door ajar to keep the inside of the machine dry and to prevent unpleasant odours from developing.
- As a result of the quality control procedures during production, a certain amount of water may remain in the appliance. This is normal and does not signify a fault.
- Do not remove the rating plate. The information on it is important.
- This appliance should not be installed in locations where the ambient temperature may fall below 0°C. Use in

ambient temperatures below 0°C may damage the machine.

Before First Use

When your washing machine has been correctly installed, we recommend that you pre-clean the machine.

This is to check that the installation, the connections and the drainage are all correct, and to thoroughly clean the inside of the washing machine before any wash programmes are run.

Prior to pre-cleaning you should ensure the transit bolts have been removed.

- Select the Cotton 95°C programme and add a normal dose of detergent into the detergent dispenser.
- Press the “Start/Pause” button.

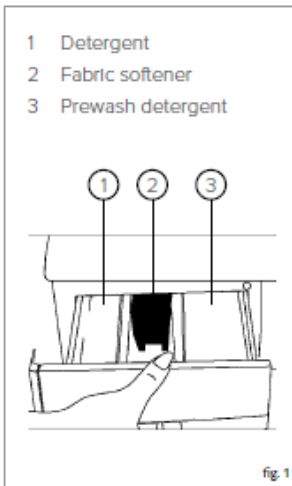
Preparing Garments for Washing

- Wash lightly soiled garments using a short programme.
- Use a programme without prewash for medium-soiled garments.
- Wash heavily soiled garments using a long programme with prewash.
- Wash white and coloured loads separately.
- We recommend that small garments are placed in a wash bag.
- We recommend using the delicate programmes for sensitive fabrics.
- Separate clothes according to their types (cotton, synthetic, sensitive, woolen, etc.), required washing temperatures and level of dirtiness.
- Since new coloured clothes may shed dye on the first wash, wash them separately.
- Remove any metal pieces found on the items to be washed, for example curtain hooks.
- Fasten all zips and buttons.
- Turn garments, such as knitted fabrics, inside out.

- Before placing the clothes in the drum, make sure all the pockets are empty. Any small objects may block the drain pump.
- We recommend loading the washing machine to its full capacity for best water and energy efficiency.

Whenever possible, we recommend that you wash garments of different sizes within the same wash programme. This improves the washing action and also aids the correct distribution of the garments in the drum when spin-drying, and the washing machine will therefore be quieter.

Detergents and Additives



Your washing machine's detergent dispenser has three sections as shown in figure 1.

Add the required amount of detergent and fabric softener into the specific sections of the detergent dispenser before starting the wash programme.

The detergent dispenser is designed to allow the use of liquid detergents rather than adding them to the drum. You should ensure that you insert the liquid detergent level plate supplied in the detergent section before adding the liquid detergent.

To use powder detergents again, first remove the liquid detergent level plate.

For wash loads that require pre-washing, add $\frac{1}{4}$ of the required detergent into the prewash section, and the remainder to the main wash detergent section.

Do not exceed the MAX level in the fabric softener section and ensure that concentrated fabric softeners are diluted before use for best washing results.

Remember that the amount of detergent to be used will always depend on:

- The amount of clothes to be washed.
- How heavily the clothes are soiled.
- The hardness of the water (Information on water hardness in your area can be obtained from your local water board).

We recommend the use of a decalcifying product if the water hardness is high in your area.

Eco Note

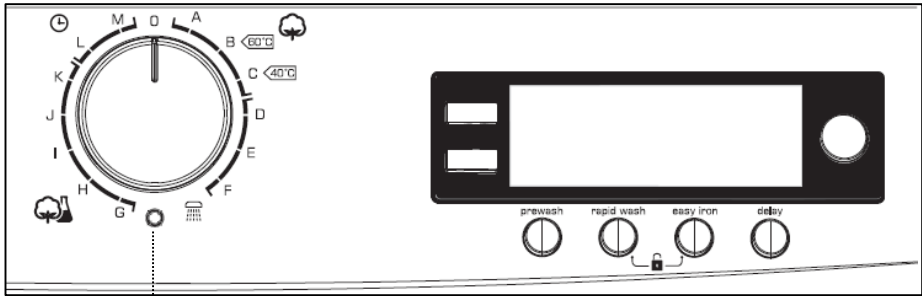
The use of more detergent than necessary will not improve your washing results, and will have a negative effect on the environment.

We therefore recommend you follow the detergent manufacturer's instructions.

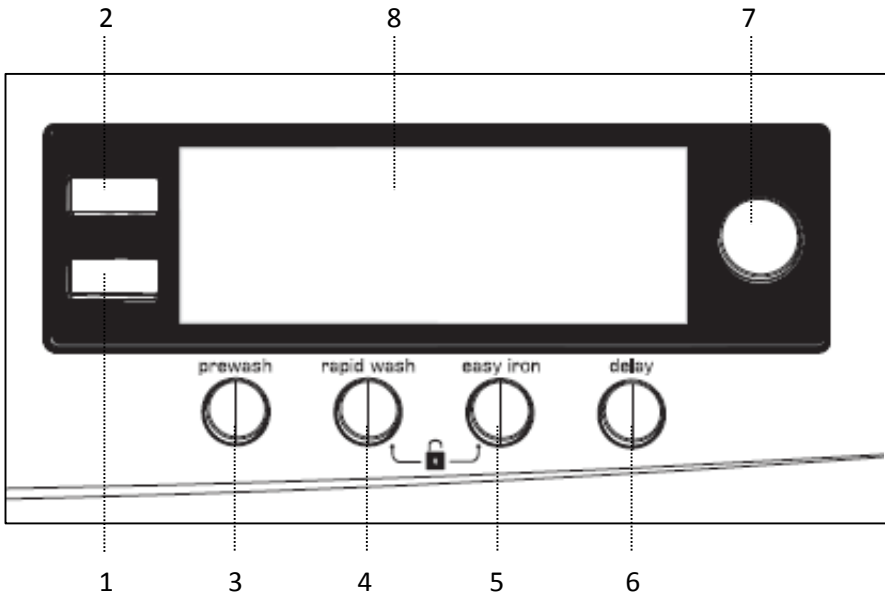
Loading the Washing Machine

- Open the door.
- Add the items to be washed separately, ensuring they are loaded evenly.
- When closing the door, ensure that no item is trapped between the door and the door seal.
- Close the door securely, otherwise the programme will not start.

Control Panel



Programme Control Knob



- 1 – Spin Speed
- 2 – Wash Temperature
- 3 – Prewash
- 4 – Rapid Wash

- 5 – Easy Iron
- 6 – Delay Timer
- 7 – Start/Pause
- 8 – Electronic Display

Starting a Wash Programme



- Turn the “Programme Control” knob to the required programme.
- Select any required extra functions, as detailed below.
- Select any required extra options, as detailed below.
- Press the “Start/Pause” button.

When a wash programme is in progress, the programme can be paused by pressing the “Start/Pause” button at any time. The

programme will pause and the  symbol will light on the electronic display, showing that the door can be opened. To restart the programme, press the “Start/Pause” button again.

For added safety, the porthole door does not open immediately at the end of programme. There is a time delay of approximately two minutes before you can open the door.

Programme Selection

To select a programme, turn the “Programme Control” knob to the required programme, as detailed in the programme table below and also on the detergent dispenser. The display will show the programme time, the spin speed, wash water temperature and the open door  or locked door  symbol..

Spin Speed Selection


When a programme is selected using the “Programme Control” knob the maximum spin speed for the chosen programme is initially displayed.

You can reduce the spin speed or switch it off completely if required by pressing the “Spin Speed” button. Repeated pressing of this button cycles the speed through all the options between the maximum for the programme selected and no final spin.

Rinse Hold

The “Spin Speed” may be set at “—“ (as above) to minimise creasing when washing special fabrics.

This is selected by choosing the “--“ spin speed option. When this

is set the  symbol flashes on the electronic display. This leaves the wash soaking in the final rinse water after washing.

When you are ready to take the washing out this may be drained by pressing the “Start/Pause” button once to drain the water and not spin the washing.

Alternatively, if it is required to spin the washing at this stage the “Spin Speed” button may be pressed to select the required speed while the machine is still in “Rinse Hold” mode. Then, when pressing the “Star/Pause” button the machine will spin and drain the wash, ready for unloading.

Wash Temperature Selection

When a programme is selected using the “Programme Control” knob the maximum wash temperature for the chosen programme is initially displayed.

You can reduce the wash temperature if required by pressing the “Wash Temperature” button. Repeated pressing of this button cycles the temperature through all the available options up to the maximum for the programme selected.

Prewash

This function adds a prewash to the programme. When this function is selected detergent must be added to the prewash section of the detergent dispenser.

Rapid Wash

Your washing machine has an automatic half load detection

feature that reduces the wash time and energy consumption when the load in the drum is less than half the capacity for the chosen programme. When the machine detects this, the half load symbol



shows on the display.

If you want to give the half load of washing a particularly thorough wash the half load feature can be switched off by pressing the “Rapid Wash” button.

Easy Iron

This function reduces creasing of garments to make them easier to iron.

Cancelling a Programme


If you want to cancel a programme that is running:

- Switch the “Programme Control” knob to “0”.
- Your machine will stop the washing operation and the programme will be cancelled.
- To empty the water from the machine, switch the “Programme Control” knob to any programme.
- Your machine will perform the necessary draining operation and cancel the programme.

Finishing a Programme

When a programme finishes, the word “End” will flash on the display for 2 minutes.



After this the  symbol will flash showing that the door can be opened.

- Switch the “Programme Control” knob to “0”
- Turn the water supply off.
- Switch off (or unplug) the electricity supply to your machine.
- Leave the door open to allow the inside of the machine to dry after removing the washing.

Delay Timer

A delay of up to 23 hours can be added to the start time to allow the wash programme to finish at a convenient time.

To set the delay timer:


- Press the “Delay Timer” button once. The display will show “0.5h”.
- Press the “Delay Timer” button repeatedly to cycle through the delay times available.
- Once the required time delay is shown on the display, this may be set by pressing one of the other “Auxiliary” buttons.
- Possible setting for the delay timer are 0.5, 1, 1.5, 2, 2.5, 3 hours then hourly up to 23 hours.
- To cancel the delay timer after it has been set, press the “Delay Timer” button once.

Key Lock

The key lock function ensures that the programme will not be affected if any buttons are pressed accidentally.

The lock function may be activated after the wash programme (together with any extra functions) has been selected.

To activate the key lock, press and hold the “Rapid Wash” and “Easy Iron” buttons together for three seconds.

The display will show  to confirm the key lock is active.

When the key lock is active, the  symbol will flash when any key is pressed, until the key lock is deactivated.

To deactivate the key lock, press and hold the “Rapid Wash” and “Easy Iron” buttons together for three seconds.

The  symbol will switch off when the key lock is deactivated.



Programme Listing

The table below shows details of the programmes available.

Symbol	Programme	Temp (°C)	Max Dry Load (kg)	Laundry Type
A	Whites	95	9	Cotton and linens (max 4.5kg towels)
B	Cotton	60	9	Cotton and linens (max 4.5kg towels)
C	Cotton	40	9	Cotton and linens (max 4.5kg towels)
D	Synthetics	60	3.5	Synthetic textiles
E	Silk	30	2.5	Machine washable silk mixes
F	Wool	40	2.5	Machine washable woollens
	Rinse	-	9	Any Load
	Dry	-	9	Any Load
G	Eco	20	4.5	Lightly soiled cotton and linens
H	Sportswear	30	3.5	Sportswear
I	Duvet	40	2.5	Machine washable duvet
J	Shirts / Blouses	60	5	Cotton and synthetic blouses and shirts
K	Hygiene	30	5	Less dirty coloureds or linens
L	60' Daily	60	4	Cotton, coloureds and linens
M	12' Rapid	30	2	Cotton, coloureds and linens

Program duration, energy consumption and water consumption may vary according to wash load weight and type, selected extra functions, tap water and ambient temperature.

Display Fault Codes

Fault Codes	Possible Fault	What To Do
E01	The machine door is left open.	Close the machine door. If your machine persists to indicate a fault turn it off, unplug it and contact CDA Customer Care.
E03	Pump fault or pump filter clogged.	Clean the pump filter. If the problem persists contact CDA Customer Care.
E04	Excessive amount of water in the machine.	The machine will empty itself. After this, turn off the water & electricity, contact CDA Customer Care.
	Water cut off or low water pressure.	<p>Check tap is turned on. Check mains water is not cut-off. Check mains water pressure is not low. Check water inlet hose is not twisted or clogged. Clean water inlet filters, If the problem persists, unplug your machine, turn off the tap and contact CDA Customer Care.</p>
	Pump faulty or clogged	<p>Check the pump filter is not clogged. Check water inlet hose is not twisted or clogged. If the problem persists, unplug your machine, turn off the tap and contact CDA Customer Care.</p>

Care and Maintenance

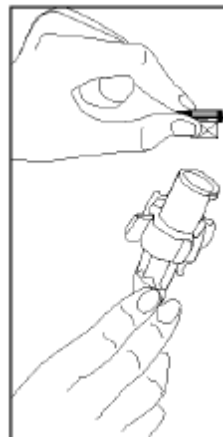
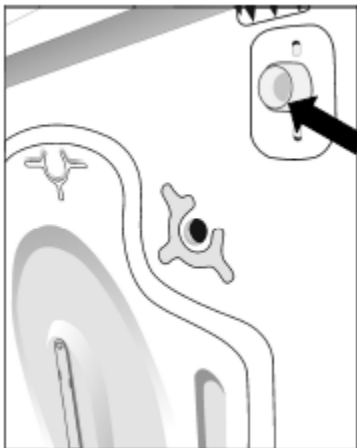
Before beginning any care or maintenance, you should always disconnect the appliance from the electricity supply, and also turn off the water supply.

If a programme has been run recently, wait for the water in the appliance to cool down to prevent risk of scalding.

Water inlet filters

There are filters on the tap side of the water inlet hose and at the ends of the water inlet valves. These filters prevent ingress of dirt or foreign objects into the machine through the water supply. These filters should be cleaned approximately once a year to ensure there is no interruption in the water supply to the machine.

- Remove the water inlet hose.
- Remove the filters on the water inlet valves using pliers.
- Remove the filters on the tap side of the water inlet hose manually, as well as the seal.
- Clean the filters thoroughly using a brush.
- Replace the filters carefully, locating them the same way round as they were previously.



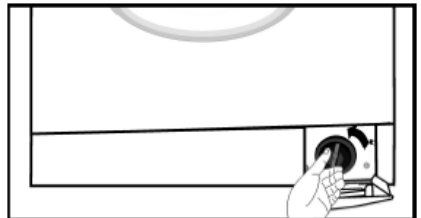
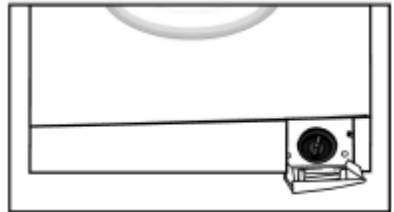
Pump Filter

The pump filter system prevents ingress of lint or foreign objects into the drain pump, reducing the risk of damage.

The pump filter should be cleaned regularly, every two to three months at least.

To Clean the Filter:

- Open the kickplate cover by pulling down on the lug at the top of the cover.
- Place a container under the filter cover to collect the flow of the remaining water from the machine.
- Loosen the filter cover by turning it slowly anticlockwise until the remaining water has drained away.
- When all the water has drained out of the machine, turn the filter cover several times until the filter can be completely removed.
- Remove any objects caught in the filter and the drain pump.
- Refit the filter by turning it clockwise.
- Replace the kickplate cover.



Please note: Failure to replace the filter cover properly will cause water to leak from the machine.

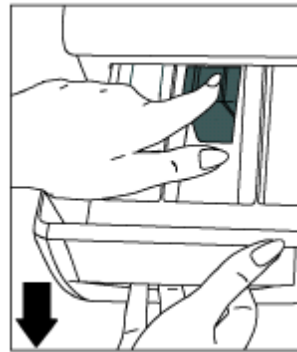
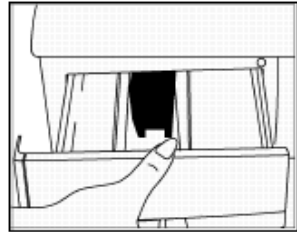
To avoid injury, do not carry out this operation when the wash water is at a temperature over 30°C.

Detergent Drawer

Detergents may cause residue build up in the detergent drawer and the drawer housing over time. The drawer should be cleaned regularly to remove these residues.

To remove the drawer:

- Pull the drawer out until it stops.
- To remove the drawer, press down on the syphon lid inside the drawer and remove from the housing.
- Lift the syphon lid upwards to remove it.
- Wash the drawer and syphon lid using warm water and a brush, ensuring all compartments are clean.
- Dry the drawer thoroughly and replace the syphon lid properly.
- Remove the residues from the drawer housing without letting them fall into the machine.
- Replace the detergent drawer inside the housing, reversing the steps above



Please note: A dirty or incorrectly fitted syphon will prevent the detergents from being taken in, and leave water inside the detergent drawer compartments at the end of wash.

Cleaning the Washing Machine Exterior

The exterior of the washing machine should be cleaned with warm soapy water or a gentle cleaning agent. Do not use abrasive cleaning products or solvents.

It should then be dried thoroughly with a soft cloth.

Please note: wipe any detergent spills immediately to minimise the risk of damage to the washing machine exterior.

The Drum

Do not leave metal objects such as coins inside the drum, as these can cause the formation of rust stains.

To remove rust stains, use a chlorine free cleaner and follow the manufacturer's warnings for the cleaner.

Never use abrasive products, such as scourers, to remove rust stains.

Limescale Removal

If proprietary limescale removers are required, follow the manufacturer's warnings for the limescale remover.

Please note: Limescale removers contain acids which may affect the colour in clothes, as well as damaging the appliance.

Practical Information

Alcoholic Beverages: The stain should first be washed with cold water, then wiped with glycerine and water and be rinsed with water mixed with vinegar.

Shoe Polish: The stain should be slightly scratched without ruining the cloth, rubbed with detergent and rinsed. In case it is not eliminated, it should be rubbed with 1 unit of pure alcohol (96 degrees) mixed in 2 units of water and then washed with lukewarm water.

Tea and Coffee: Stretch the stained area of your cloth on the top of a container and pour water as hot as the type of cloth can endure. If the type of cloth is suitable, wash it with lye.

Chocolate and Cocoa: By leaving your clothes in cold water and rubbing with soap or detergent, wash it in the highest temperature

that the type of cloth can endure. If there is still a stain left, wipe with oxygenated water (in proportion of 3%).

Tomato Paste: After scraping the dried pieces without ruining the cloth, leave in cold water for about 30 minutes and wash by rubbing with detergent.

Meat/Soup/Egg: Eliminate the dried stain residues and wipe with a sponge or soft cloth dampened with cold water. Rub with detergent and wash with diluted lye.

Grease and Oil Stains: First wipe the residues. Rub the stain with detergent and then wash with lukewarm soapy water.

Mustard: First apply glycerine to the stained area. Rub with detergent and then wash. If the stain still does not disappear, wipe with alcohol (On synthetic and coloured cloth, a mixture of 1 unit alcohol, 2 units water should be used).

Blood Stain: Lay your clothes in cold water for 30 minutes. If the stain still does not disappear, lay in mixture of water and ammonia (3 table-spoons of ammonia in 4 litres of water) for 30 minutes.

Cream, Ice-Cream and Milk: Lay your clothes in cold water and rub the stained area with detergent. If the stain has still not disappeared, apply lye on the fabric of your clothes in proper proportion. (Do not use lye on coloured clothes.)

Mould: Mould stains should be cleaned as soon as possible. The stain should be washed with detergent, and if it does not disappear, it should be wiped with oxygenated water (3%).

Ink: Hold the stained area under cold water and wait until the inky water completely runs off. Then rub with water diluted with lemon juice and detergent, wash after waiting for 5 minutes.

Fruit: Stretch the stained area of your clothes on the top of a container and pour cold water on it. Do not pour hot water on the stain. Wipe with cold water and apply glycerine. Wait for 1-2 hours and rinse after wiping with a few drops of white vinegar.

Grass stain: Rub the stained part with detergent. If the type of fabric is suitable for use of lye, wash it with lye. Rub your woollen clothes with alcohol. (For colour, use a mixture of 1 unit pure alcohol and 2 units of water).

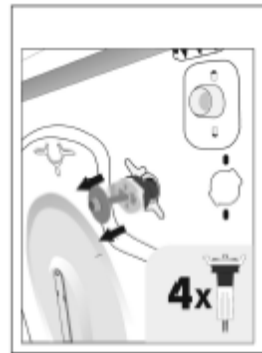
Oil Paint: The stain should be eliminated before it dries by applying thinner on it. Then it should be rubbed with detergent and washed.

Burnt Stain: If your cloth is suitable for use of lye, you can add lye into your washing water. For woollens, a cloth damped in oxygenated water should be covered on the stain and it should be ironed with a dry cloth on it. It should be washed after rinsing well.

Installation

Transit bolts, located at the rear of the appliance, must be removed prior to using the appliance, to prevent damage.

- Loosen the transit bolts using a suitable spanner by turning them anticlockwise and then remove them.
- Cover the holes with the plastic plugs supplied.



Do not throw the transit bolts away.

If you need to move the washing machine after installation you should first replace the transit bolts.

Do not install your machine on rugs or similar surfaces.

For your machine to work silently and without any vibration, it should be installed on a flat, non-slippery and solid surface.

Never put cartons, wooden blocks or similar materials under the machine to level the surface under it.

Levelling

To reduce the noise level from the washing machine and to prevent unnecessary movement during use, ensure the washing machine is level using the adjustable feet.

First, fix and level the rear feet. When they are properly fixed, secure the locknut tightly against the underside of the washing machine.

- Put the washing machine into its required position.
- Then level the front feet in the same way as the back feet.

Please note: Raising the washing machine too high can affect the stability of the appliance.



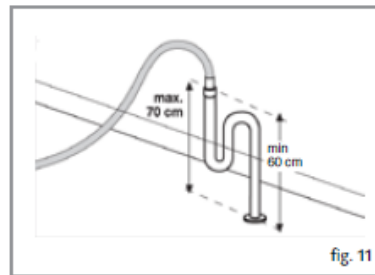
Connecting to the Mains Water Supply

- Fit the seal included in the hose packing at the end of the water inlet hose on the tap side.
- Connect the water inlet hose to a 3”/4, threaded water tap, then securely tighten the connecting nut by hand.
- After connections are completed, check for leaks at the connection joints by turning the tap full on.

For your washing machine to work properly, the mains water pressure must be between 0.1 and 1MPa (0.1 - 10 bar).

Drainage Connection

- It is recommended that you have a fixed drainage outlet 60 to 70cm from the floor.
- Avoid the drain hose being too tight, kinked or restricted.
- The water outlet can either be connected to a water drain or to a sink outlet spigot. This connection should be a minimum of 60cm and a maximum of 100cm from the floor.
- The drain hose should be no longer than 4m in length to ensure good performance from the washing machine.
- After connecting the water supply, check to ensure there are no leaks.

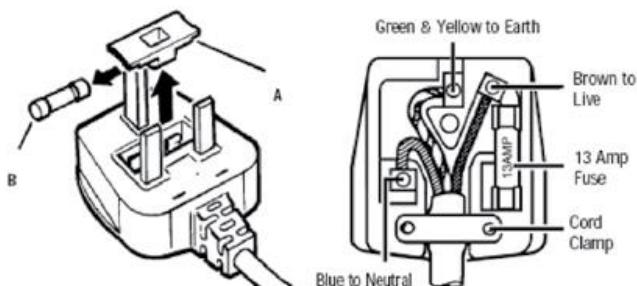


The drain hose must be securely fastened to the outlet to prevent any risk of the drain hose becoming detached and causing flooding.

Once the appliance is connected to the water supply and the drain connection, ensure that the water inlet and drain hoses are not folded, twisted, crushed or elongated by stretching when moving the appliance into position.

Electrical Information

Warning! This appliance must be earthed.



The mains lead of this appliance has been fitted with a BS 1363A 13 Amp fused plug. To change a fuse in this type of plug, follow the steps below:

1. Remove the fuse cover and fuse.
2. Fit replacement 13A fuse, ASTA approved to BS 1362 type, into the fuse cover.
3. Replace fuse cover.

Important: Do not use the appliance without the fuse cover in position.

How to Connect an Alternative Plug

If the fitted plug is not suitable for your socket outlet, then it should be cut off and disposed of safely to prevent the risk of electric shock. A suitable alternative plug of at least 13 Amp rating to BS 1363 should be used.

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:-

- The wire which is coloured **GREEN** and **YELLOW** must be

connected to the terminal which is marked with letter (E) or by the Earth symbol \perp or coloured **GREEN** and **YELLOW**.

- The wire which is coloured **BLUE** must be connected to the terminal which is marked with the letter (**N**), or coloured **BLACK**.
- The wire which is coloured **BROWN** must be connected to the terminal which is marked with the letter (**L**) or coloured **RED**.

If in doubt regarding the electrical connection of this appliance, consult a qualified electrician. Do not shorten the supply cable, the appliance may require removing for servicing.

N.B. Ensure that the plug socket is situated in an easily accessible place.

Technical Specifications

Maximum dry laundry capacity (kg)	9
Recommended loading (kg)	See programme listing
Height (cm)	845
Width (cm)	597
Depth (cm)	582

Troubleshooting

All repairing which must be done on the machine should be done by authorised service agents. When repair is required for your machine and you are unable to resolve the problem from the information given below:





- Unplug the machine.
- Close the water tap.
- Contact CDA Customer Care.





Fault	Possible Causes	Suggested Actions
Machine does not start	It is not plugged in	Plug it in
	Fuse has failed	Replace the fuse
	Power cut	Check mains power
	“Start/Pause” button not pressed	Press “Start/Pause” button
	“Programme Control” knob on position “0”	Switch “Programme Control” knob to desired position
Machine does not take In water	Machine door not properly closed	Close the machine door
	Tap turned off	Turn the tap on
	Water inlet hose twisted	Check water inlet hose
	Water inlet hose blocked	Check water inlet hose
	Valve inlet filter blocked	Clean the inlet filters
Machine does not discharge water	Machine door not properly closed	Close the machine door
	Discharge hose blocked or twisted	Check the discharge hose
	Pump filter blocked	Clean the pump filter
	Load unbalanced in machine	Spread the load out within the machine





Fault	Possible Causes	Suggested Actions
Excessive foam is formed in the detergent drawer	Too much detergent used	Press "Start/Pause" button. To eliminate foam formation, mix a spoon of softener with a half litre of water, and pour the mixture into the detergent drawer. After 5-10 minutes, press the "Start/Pause" button again. In next washing operation reduce the dose of detergent used.
	Wrong detergent used	Use only detergents designed specifically for automatic washing machines
The machine vibrates	Feet of the machine are not adjusted	Adjust the machine feet
	Transit bolts not removed	Remove the transit bolts
	Load in machine is too small	This will not prevent use of the machine
	Machine overloaded, or load is unbalanced	Do not load more than the recommended weight of washing into the machine. Ensure the load is evenly distributed
	Machine is standing too close to a wall	Leave minimum 2cm space between your machine and all walls or hard surfaces
Machine empties as soon as it has filled with water	The end of the water discharge hose is too low	Set the discharge hose at the appropriate height
No water appears in drum during washing	Not a fault, water should only be in the non-visible part of the drum	None required
Washing has detergent residues on it	Non-dissolving particles of some detergents may adhere to your washing	Set the machine to do an extra rinse programme, or brush the spots off after the washing is dry




Fault	Possible Causes	Suggested Actions
Unsatisfactory washing result	The soiling of the load does not match the programme	Select a programme suitable for the soiling level of your load
	Insufficient amount of detergent used	Adjust the amount of detergent based on the soiling level of the load
	Machine overloaded	Do not load more than the recommended weight of washing into the machine
	Hard water being used	Adjust the amount of detergent as recommended by the detergent manufacturer
	Load unbalanced in machine	Distribute the load evenly into the machine
Grey spots appear on the washing	This may be spots of oil, cream or ointment	Apply the maximum amount of detergent recommended by the detergent manufacturer in the next washing operation
Spin cycle does not run or runs late	Not a fault, the unbalanced load detection system has been activated	The unbalanced load control system will try to spread your washing evenly. The spin operation will start after spreading your washing. Spread your washing in the machine evenly in the next washing operation.

International Washing Symbols

			
Washing temperature	Do not wash in a washing machine	Lukewarm iron	Medium hot iron

			
Hot iron	Do not iron	Do not tumble dry	Hang to dry

			
Drip dry	Dry flat	Do not bleach	Handy to bleach

		
<p>All of these are dry cleaning symbols. The letters are to instruct the cleaner what type of solvent to be used. Garments bearing these symbols should not be washed in your machine unless the label says otherwise.</p>		



Wash up to 90 °C

Wash up to 60 °C

Wash up to 30 °C

Do not wash in a washing machine

NOTES:-



Please contact our Customer Care Department for Service on the details below

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